

New Direction

Brenda Berry earns July WOW

Our July WOW Moment was submitted by the Memorial Care First Clinic in Garrison, commending phlebotomist Brenda Berry in the Memorial Hospital laboratory for her excellent patient care and for making what could have been scary, fun and educational.

When the clinic staff had a difficult time drawing blood on a seven-year-old patient, they sent her to the CPL draw station on Mound Street. The CPL draw station also had a hard time, so the next step was to send the patient to the Memorial lab, where Brenda saved the day. The child's mother reported back to the clinic that everyone was incredibly friendly in the lab, especially Brenda, who made the young patient comfortable by showing her around and explaining the process and how all of the equipment worked. Brenda was then able to draw the child's blood on the first attempt with no problem. The mom expressed gratitude for the amazing experience and we echo that. Way to go, Brenda!



ER nurse shares a moment

ER charge nurse, Rachel Jones, spent some time explaining a boo-boo she had to a little girl she met at the last Food Truck Friday.



The two struck up a friendly conversation in the park while waiting for their orders, when the little girl expressed concern for a small scrape Rachel had. Our charge nurse reassured the child the injury would heal soon. It was a sweet encounter that showed a bright and welcoming personality we like to see in our Memorial employees.

Employees enjoy cooking class, lunch, freebies

July's employee healthy cooking class was all about freezer-friendly chicken marinades. Along with enjoying lunch with co-workers, employees got to taste a variety of marinated chicken and take a marinade home with them! Healthy Memorial classes are a worksite wellness initiative. Employees can also attend the hands-on healthy cooking class on Thursday, Aug. 1 from 5:30 - 7:30 p.m. in the Healthy Memorial Wellness Center. The topic will be Quick Meals and Kitchen Tricks. RSVP to perezjo@nacmem.org or ext. 4124, if you'd like to attend.



Moms learn safety, breastfeeding and music lessons in Safe Baby class

We had a good crowd for our most recent Safe Baby class, and new moms and mothers-to-be learned how to recognize sleep-related dangers and install their car seats the right way. They also enjoyed a lullaby workshop and a class on effective breastfeeding. We have Safe Baby classes scheduled for Oct. 5 and Nov. 9, so if you or someone you know is expecting and would like to know more or RSVP, call community relations at ext. 4124.



Marketing at Superior Healthplan Baby Shower

Several team members attended the Superior Healthplan Baby Shower earlier this month to promote the Care First Clinic (both Women's Health and Family Medicine) and our Women's and Children's department. This was a great opportunity to promote our prenatal, delivery, and pediatric care services. Claudia Rodriguez, Michelle Key, Reagan Moore, Rinajoyce Abril-Walker and Melanie Vigil took advantage of the opportunity to talk with many attendees that had not chosen a healthcare provider or a hospital to deliver at yet.

Superior Healthplan members who attend a prenatal appointment in their first trimester or within 42 days of enrollment receive a diaper bag full of infant care supplies and a free car seat. Superior baby showers take place twice a month at varying locations.



Departments have all the right moves

Several moves are taking place in the hospital. The dietitians have moved out of the old hemodialysis waiting room and back into their office across the hall from the Bright Café. John Waldrop, plant operations, has moved his carpenter shop from across the hall from CT scan into the old warehouse on Woods Street, though he will continue to work in the maintenance shop in the hospital most of the time. These two departments can now be reached in their new locations.

The next move: the laundry folding room will be moving into John's old shop in order to consolidate the laundry process. This move will happen in the next few weeks, but until then folding continues in the current location on the second floor.

Dr. Burpee pays visit to senior center

Memorial's Dr. Peggy Burpee was guest speaker at the Nacogdoches Senior Center's monthly educational seminar in July. She spoke on the benefits of different vitamins and minerals the body needs to survive and stay healthy and encouraged seniors to be aware of how aging and illness may be affecting their health.



Judy Jenkins, one of Dr. Burpee's patients, happened to attend and raved to the crowd about the wonderful care she receives from her physician.